



Seeking advice.

If you are in **financial difficulty** or need advice to help you work out how you might pay a debt, contact a debt advisor. The following organisations offer free, impartial and non-judgemental advice:

Organisations	Telephone number	Web/ Email Address
Citizens Advice	03444 111 444 (England) 03444 772 020 (Wales)	www.citizensadvice.org.uk
Civil Legal Advice	0345 345 4345	www.gov.uk/civil-legal-advice
StepChange Debt Charity	0800 138 1111 (Freephone)	www.stepchange.org
National Debtline	0808 808 4000 (Freephone)	www.nationaldebtline.org
AdviceUK	0300 777 0107	www.adviceuk.org.uk
Christians Against Poverty	0800 328 0006 (Freephone)	www.capuk.org
Debt Advice Foundation	FREEPHONE 0800 043 40 50	www.debtadvicefoundation.org

You can check if you are entitled to claim benefits by visiting the following websites:
<https://www.turn2us.org.uk/> or <https://www.entitledto.co.uk/>

If you are **homeless** or **facing homelessness** you should contact your local authority to discuss your options and seek independent advice. You can find your local authority here: www.gov.uk/find-local-council or you can call a local directory enquiry service for local authority.

Should you need **any further help or advice** here are some other independent organisations that offer a free of charge service

Waterways Chaplain (Senior Chaplain - Mark Chester)	Website form	Emergency contact through contact form at www.waterwayschaplaincy.org.uk
Shelter	0808 800 4444	www.shelter.org.uk
Samaritans	08457 909090	www.samaritans.org.uk
Salvation Army	0207 3674500	www.salvationarmy.org.uk
Citizens Advice Bureau	03444 111 444	www.citizensadvice.org.uk
The Money Advice Service	0300 500 5000	www.moneyadviceservice.org.uk
Christians Against Poverty	01274 760720	https://capuk.org
Age UK	0800 169 6565	www.ageuk.org.uk
Gov UK	Website only	www.gov.uk
Civil Legal Advice	0345 345 4345	www.gov.uk/civil-legal-advice
NHS - non emergency	111	(Note: for emergency use 999)